

**Government of Punjab  
Department of Labour**

No. 2.1/46/2017-2L/1754

Dated: 17/11/2020


**ORDER**

1. To increase transparency and eliminate physical touchpoints, it has been decided to replace multiple electronic interfaces by various regulatory departments and agencies providing services to the Industries through their lifecycle by setting up unified Invest Punjab BusinessFirst portal ([www.pbindustries.gov.in](http://www.pbindustries.gov.in)) for providing robust online facility for availing various regulatory clearances and fiscal incentives under the Industrial and Business Development Policy 2017.
2. The portal provides the facility for online application submission, payment, tracking and monitoring and downloading the final signed approval certificate from the Invest Punjab BusinessFirst portal.
3. There would be no physical touch-points between the applicant and Department from the time of application process till the final decision. Applicants should not be physically present for submission and verification of documents before the certificate/ approval is issued.
4. Notification(s) at every critical stages of application processing would be sent to the applicant through SMS / email.
5. The applications for services available on the Invest Punjab Business First Portal will be accepted online.
6. All queries/clarifications related to investor's application submitted on the Invest Punjab Business First Portal would be sought only once within 7 days of receipt of the application.
7. The services of Department of Labour (earlier provided through [www.pblabour.gov.in](http://www.pblabour.gov.in)) have been integrated with the Invest Punjab Business First portal.
8. It is informed that henceforth the Labour Department will accept applications and give decision (approval/rejection) through Invest Punjab Business First Portal only. The following services will not be delivered through [www.pblabour.gov.in](http://www.pblabour.gov.in):
  - i. Registration and renewal of license under The Factories Act, 1948
  - ii. Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948

- iii. Grant and renewal of license for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970
- iv. Registration under The Punjab Shops and Commercial Establishments Act, 1956
- v. Registration of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970
- vi. Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996
- vii. Registration of Establishment under the Inter State Migrant Workmen (RE&CS) Act, 1979

9. All concerned are hereby directed to adhere to the above instructions.

Dated: Chd - 17.11.2020

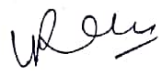
  
Additional Chief Secretary (Labour)  
Government of Punjab

Endst. No 21/46/2017-2L/1762

Copy of above is forward to following for information & necessary Action

- (1) Chief Secretary, Punjab
- (2) Principal Secretary, Department of Industries & Commerce Investment Promotion
- (3) Chief Executive Officer (CEO), Invest Punjab
- (4) Director of Industries & Commerce Investment Promotion
- (5) Labour Commissioner cum Director of Factories, Punjab
- (6) All Deputy Director of Factories/Assistant Director of Factories/Assistant Labour Commissioner /Labour cum Conciliation officer /Labour inspector & Labour Enforcement Officer (Grade1 and Grade2) .
- (7) Team Leader, KPMG, Punjab.
- (8) NIC Team Leader, Labour Department (Through 4. LC. 15)

Dated: 17/11/2020

  
Deputy Secretary (Labour)  
Government of Punjab

*Subst. Miss.*  
*Keep in BRAP file.*  
*22/11*  
*18.11.20*